

DENNISON LIM, PHARM.D, MBA

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PROFILE

Accomplished Senior Product Manager, responsible for the end-to-end pharmacist experience across multiple internal products. Previously a residency-trained clinical pharmacist with 7+ years of leadership in health system informatics. Experienced in working at the intersection of clinical, technical, and operational stakeholders. An intuitive and strategic thinker with a desire to affect change in healthcare access and delivery.

WORK EXPERIENCE

Truepill • Seattle, WA

December 2021 – September 2022

Senior Product Manager

- Product Manager for the pharmacist value stream, which encompasses the clinical and operational roadmaps that enables pharmacists to fulfill medications safely, reliably, and efficiently. Managing features across three products that encompass all pharmacist workflows and interests
- SME for the product organization at the intersection of clinical practice and engineering, translating clinical and operational needs to solutions

Key Accomplishments

- Designed and launched a cross functional solution to enable automated COVID test kit fulfillment under insurance, an industry first; enabled growth with four customers; generating thousands of daily transactions and \$2M+ net new revenue to date
- Delivered pharmacist efficiency and safety increments that will result in \$7000/day cost avoidance by mid-2023 (\$1.8M YOY)
- Influenced the development of two net new clinical API solutions to address internal and external stakeholder demands for medication information; leveraged knowledge of FHIR and RxNorm resources, in addition to clinical informatics and operational experience in writing the technical product requirements document.

Mayo Clinic • Seattle, WA

July 2015 – December 2021

Clinical Informatics Pharmacist

- Overall lead for a medication supply chain system (Willow Inventory) that tracked >\$10M in on-hand drug supply and >50K daily transactions; working directly with the CPIO, supply chain leaders, and operational staff to develop vision and strategy
- Technical lead for an \$8M retrofit of medication carousels, a one-year rolling implementation across 23 sites over 4 states; negotiated timelines, designed specifications, and currently conducting technical validation in collaboration with vendor partners
- Accountable for strategic planning and decision making around the pharmacy technology portfolio in collaboration with technical, operational, and clinical stakeholders; assessing technical feasibility, resource requirements, and business impact of change requests

Key Accomplishments

- Directed go-live efforts for four Epic EHR implementations, a \$1.5B project over four states and three legacy EHRs (Cerner, LastWord); as pharmacy implementation lead, coordinated the cutover priorities, responsibilities, and sequencing of >6 cross functional teams
- Delivered on-time and on-budget as implementation lead of a >\$25M multi-state project to upgrade >900 medication storage cabinets; created the launch checklist that serves as the communication model for all subsequent and current pharmacy implementations
- Designed, implemented, and managed the enterprise portfolio of HL7 interfaces related to medications, including interchange with the enterprise data lake

Ohio State University Wexner Medical Center • Columbus, OH

July 2014 – June 2015

PGY-2 Pharmacy Informatics Resident

Indiana University Health • Indianapolis, IN

June 2013 – June 2014

PGY-1 Pharmacy Practice Resident

EDUCATION

University of Illinois Urbana-Champaign Gies College of Business • Champaign, IL

January 2020 – December 2021

December '21 – Master of Business Administration (MBA), GPA 3.95

University of Florida College of Pharmacy • Gainesville, FL

August 2009 – May 2013

May '13 – Doctor of Pharmacy (PharmD), GPA 3.45

University of Florida • Gainesville, FL

August 2005 – May 2009

May '09 – Bachelor of Science (BS), Nutritional Sciences, GPA 3.48

OTHER ACCOMPLISHMENTS, ADDITIONAL SKILLS, AND PERSONALITY TRAITS

Peer Reviewed Research / Publications: Harmonization of Technology Across Integrated Delivery Networks [Am J Health Syst Pharm. 2018 Jul 15;75(14):1073-1078]; Detection of Adverse Drug Events Using an Electronic Trigger Tool [Am J Health Syst Pharm. 2016 Sep 1;73(17 Suppl 4):S112-20]

Skills: Deep knowledge in EHRs (Epic, Cerner) and HL7 v2; Excellent knowledge of ServiceNow, SharePoint, Visio, and Office suite (Word, PowerPoint, Excel, Outlook); Working knowledge of Jira, Microsoft TFS, Azure DevOps, Power Automate, SQL, FHIR, NCPDP SCRIPT, RxNorm, MongoDB, and GitHub

Personal: MBTI – INTJ; StrengthFinder – 1. competition, 2. achiever, 3. futuristic, 4. self-assurance, 5. strategic; VIA strengths – 1. judgement, 2. perspective, 3. honesty, 4. creativity, 5. leadership